

COVID-19 Entry Requirements Information

Valid for the following events:

Tuesday, September 14 – *AJR “The OK Orchestra Tour”*

Friday, September 17 – *An Evening with Michael Bublé*

The Event Organizer is requiring all attendees of these two events to have received a negative COVID-19 test within 72-hours prior to entering the venue OR be fully vaccinated against COVID-19. In attending these events, you certify and attest that you and all individuals in your party attending the event will abide by the following regulations:

- All fans will provide proof of a negative COVID-19 test within 72-hours prior to entering the venue OR must be fully vaccinated against COVID-19 (at least two weeks after final dose) and provide proof of vaccination - either the original vaccination card, a photo on your phone or printed documentation providing proof of immunization.
- Unvaccinated fans under 12 years of age will be required to take a COVID-19 diagnostic test within 72-hours before the event and will provide proof of negative result prior to entering the venue.

Pre-screens will be available beginning Monday, September 13th through Friday, September 17th for those attending either AJR or Michael Bublé who want to expedite their entrance on show day.

- Ticket holders can come to the Wells Fargo Arena box office to have their vaccine card or COVID-19 test (if within the 72-hour window) checked by the box office attendant from 10am – 5pm daily.
- Guests will need to show their ticket, ID, and vaccine card/negative test results. All guests MUST be present to receive a wristband. It will not be allowed for someone to bring someone else’s information for prescreen with them to exchange for a wristband
- We will have a ‘fast track’ lane on the skywalk specifically for those who have gotten their pre-screen wristband in advance. However, those who have pre-screened and have their wristband can use any entrance to the arena if they choose.
- Wristband must be visible and worn on your wrist for entry

Here are some general reminders and FAQs:

What should I have ready when I get to Wells Fargo Arena?

- To gain admittance to AJR and Michael Bublé, you’ll need to have three things ready. Your proof of a negative COVID-19 test or vaccine card, a matching ID, and your ticket to the event.

What will the process look like when I arrive?

- CSC security will check IDs with vaccine card or negative COVID-19 test within 72 hours of the show
- Once you have been approved, you will continue through security and then to ticket taker for ticket scanning

- If you do NOT have either of the appropriate options for admission (vaccine proof or negative COVID test) you will NOT be allowed entry into the facility

What type of COVID-19 tests are allowed?

- We will accept PCR, Antigen, or at-home tests at the doors. They must match the ID of the ticket purchaser

I have received my first shot, but I'm not scheduled for my second one until next week. Is that good enough?

- Attendees must be fully vaccinated. 2 weeks after the 2nd Pfizer/Moderna shot or 2 weeks after the single J&J shot. For those who have only received their first Pfizer/Moderna shot, you'll be required to provide proof of a negative COVID-19 test within 72 hours of the show.

Do we have to print out the results of the COVID-19 test, or does it work to pull up the email?

- We will accept printed or digital documentation of COVID-19 test results. We ask that you have the documentation pulled up and ready when you approach the checkpoint to expedite entry for all fans.

Do we have to bring our original Vaccine card?

- We will accept the original card, a printed photocopy of the card, or a photo as long as it matches your ID.

I have a religious or medical exemption that prevents me from receiving the vaccine. Can I still attend?

- Yes, with a negative COVID-19 test within 72-hours prior to entering the venue.

Is there a way to do a vaccine check prior to show day?

- Yes, starting Monday, September 13 we will have vaccine pre-screens as well as negative COVID-19 test prescreening available at the Wells Fargo Arena Ticket Office from 10am – 5pm. The negative test will still need to be within 72 hours of the event you're attending.

If I do the pre-screen prior to show day, how do I access entry on the date of my show?

- For those who have pre-screened you will be able to access entry and any Wells Fargo Arena Entrance, and there will be a dedicated fast pass lane for you located at our skywalk entrance.